

METRO SERIES – 3mm PLANK – INSTALLATION AND MAINTANCE GUIDELINES

INSTALLATION METHODS

These are recommended guidelines only as each site condition will be different. CDM Distribution Inc. defers to the installation professionals to evaluate all site conditions before proceeding

Permanent Glue Method Only: product to be glued down permanently using wet set adhesive such as a Mapei 810 (wetset only) or Roberts 2350 (We do not recommend Mapei 373 Eco adhesive with our products.)

PREPARATION

The material must be allowed to *acclimatize at room temperature (approx. 20 °C) for 48 hours* prior to installation. New concrete floors need to dry at least 60 days prior to installation. Make sure the floor is smooth, clean, and free of wax, grease, oil or dust. Fill any cracks, pits, joints with a proper leveling compound. Secure any loose subfloor boards.

HOW TO INSTALL

These are recommended guidelines only as each site condition will be different. CDM Distribution Inc. defers to the installation professionals to evaluate all site conditions before proceeding We do not recommend Mapei 373 Eco adhesive with our products.

Identify that the production lot of planks are all the same (found on side of box). Inspect flooring prior to installation. Do not install damaged flooring. Maintain site room temperature (18-22°C). The material must be allowed to *acclimatize at room temperature (approx. 20 °C) for 48 hours* prior to installation. **Substrate moisture content must not exceed 8%** ensure installer checks prior to installation.

COMPLETELY REMOVE ANY EXISTING FLOORING AND ADHESIVES PRIOR TO INSTALL. USE ONLY RECOMMENDED ADHESIVE – MIX WELL.

Evenly apply an adequate amount of the specified adhesive on a small area. Do not attempt to apply adhesive on a larger area at once or adhesive may harden. Install planks in the same direction to the *arrow mark* on the back. Begin laying your floor tight along the longest wall. Lay a complete row of planks and cut the last one to fit against the opposite wall. The cut edge should always face the wall. When you reach the last row, cut the last plank to fit tight. The plank should not be forced into place. For best visual effect, always stagger the planks from row to row. Do not kneel on installed flooring to avoid gapping as you work. Immediately remove adhesive on the product surface (follow adhesive guidelines)

After Installation:

Allow 24 hours before walking on and 48 hours before adding furniture to allow the adhesive time to cure. Do not drag or move a heavy object over the newly installed flooring or planks may become loose, or gapping may occur.

Do not expose installed flooring to extended periods of direct sunlight or fading may occur over time.

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MAINTENANCE

By following the precautions below, our strong polyurethane wear layer coating will protect your floor for many years.

Use plastic, glass or other non-staining cups or padding under surfaces legs of heavy appliances and furniture. Use proper floor protectors on all chairs. Remove all small diameter buttons from legs of straight chairs and replace with medal glides no smaller than 1” in diameter. Examine your protectors periodically, check for burrs, debris or wear ensuring the surface is smooth. Do not drag furniture across your floor! Avoid rolling type caster chairs if possible. If not, make sure the rollers are the double type wheels at least 2” in diameter or have castor protectors. These precautions will prevent scratches and indentations from appearing on your floor.

Do not expose floor to frequent standing water and wipe up all spills quickly. Watch for tracked in dirt and grit particles. Use walk off mats at all room entrances. Do not use rubber or latex back mats. Certain chemicals in backing can stain vinyl. Use non-staining vinyl mats or woven rugs that are colorfast. **Avoid exposure to direct sunlight for prolong periods. The use of drapes and blinds are recommended. Direct sunlight over long period of time can cause discoloration.**

No finishes are needed. Our flooring has a strong permanent polyurethane finish. Do not use any type of harsh detergent or solvents like lacquer thinner, abrasive cleaners, which can leave a film. Avoid vinegar as a cleaning agent. Use pH neutral cleaners that are recommended for vinyl. Do not use vacuums with beater bars.

Commercial Maintenance: Follow same recommendations as above.

Our Warranty does not include the following:

1. Dissatisfaction due to improper installation, cleaning maintenance, or irregularities caused by subfloor or existing floor.
2. Reduction in gloss due to normal use.
3. Damages due to sun, stains, burns, cuts, scratches, indentations and other accidents or abuse.
4. Problems or damages due to moisture, fungus, alkali or hydrostatic pressure in subfloor.
5. Color shade variations from samples or printed illustrations compared to actual product.
6. Installation of flooring over improper material: e.g. particleboard, chip wood, press board
7. Installation in temperature ranges other than those in accordance with instruction.
8. Gapping due to improper installation, adhesive selection, or adhesive shrinkage.

We will not pay labor costs to repair or replace material with defects that were apparent before or at the time of installation. Inspection by an authorized representative may be necessary to verify the manufacturing defect exists, or you may be requested to submit samples of defective material to CDM Distribution Inc. If replacement is needed in accordance with this warranty and the defective material or pattern has been discontinued, CDM Distribution Inc. reserves the right to select and supply similar CDM Distribution Inc. replacement material. **If a manufacturing defect is found with a plank set it aside and notify CDM Distribution Inc. promptly. DO NOT INSTALL**